

# How to Ride



[ridegrtc.com/link](https://ridegrtc.com/link)



## Connecting Your Community

Ride to these places and more within the zone:

- Home
- Work
- Medical Care
- Groceries & Errands
- Schools
- Libraries



### 1 Download the app

Scan the QR code or visit [ridegrtc.com/link](https://ridegrtc.com/link) to download the **GRTC on the Go** app and create an account — available on the App Store® and on Google Play™. To book by phone, call **(804) 358.4782**

### 2 Book and wait for your ride

Enter your starting point and destination within the zone. If you need space for a wheelchair, be sure to select the passenger type that meets your needs. A LINK van will meet you at the pick up location. Note the arrival time and be ready 5 minutes early. Maximum 4 passengers per booking.

### 3 Enjoy your ride

LINK is a comfortable, safe, and sustainable way to navigate around your community. You may pick up other riders traveling in the same direction during your trip. Book another ride in the app to your next destination or connect with nearby GRTC bus routes.

## Rules of Riding

- **It's the law...**passengers must wear seatbelts.
- Your driver will wait for 5 minutes after arrival.
- No bikes permitted at this time.
- Children under 16 must be accompanied by an adult.
- Car seats and booster seats must be brought if needed.

## Fare Information

No fare required to ride until further notice.  
For more information, visit [ridegrtc.com/link](https://ridegrtc.com/link)

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**CONNECTING**  
THE RICHMOND REGION