

Introducing LINK:

On-demand microtransit in your community from GRTC



WHAT IS MICROTRANSIT?

Microtransit is a convenient new transit service that provides point-to-point connections across your community. No matter where you are, you'll simply open up the **GRTC On the Go** app or make a phone call, and a vehicle will arrive within the hour to take you where you want to go! LINK will launch fare-free, like the rest of the GRTC network. Just put in your drop-off and pick-up locations and wait for your ride.

WHERE CAN I GO?

The Powhatan Zone will provide new on-demand transit connections to locations including Bon Secours Westchester Medical Park, Walmart, Stavemill Crossing, South Creek, Powhatan High School, Flat Rock Village, Powhatan Plaza, Powhatan County Public Library, and the Powhatan County Government Center. The zone will also provide a pocket extension into Chesterfield County to serve Westchester Commons Shopping Center.



HOW TO BOOK A RIDE:



1

Download and request a ride from your **GRTC On the GO** app or by phone.



2

A LINK van will meet you at a pick-up location. Check the **GRTC On the Go** app for your time and location.



3

Enjoy a comfortable, safe, and sustainable ride to your destination within the zone.



4

Request another ride through the **GRTC On the Go** app to your next destination.

📍 THINGS TO KNOW:

- LINK operates Monday to Friday 6:00 am to 7:00 pm
- Be ready 5 minutes before pick-up time
- Drivers will wait for about 5 minutes
- **It's the law...**passengers must wear seat belts
- Children under 16 must be accompanied by an adult
- Car seats and booster seats must be brought if needed

For more information visit ridegrtc.com/link

GRTC customer service representatives are here to help you with all your transit needs.

Call **(804) 358-4782** for more information or email webcustomerservice@ridegrtc.com